

RR-02635B-09-0075



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ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80055

Date: 6/29/2009

Complaint Description: 19H Other - Pipeline/RR Safety
N/A Not Applicable

Complaint By: Pamela Whitney
First: Last:

Account Name:

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Flagstaff

CBR:

State: AZ Zip: 86001

is:

Utility Company: Miscellaneous ACC Questions

Division: Misc.

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

In favor of RR quiet zone *****Docket No. RR-02635B-09-0075

I am in favor of quieting train horns in Flagstaff
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Date Completed: 6/29/2009

Opinion No. 2009 - 80055

RECEIVED
2009 JUN 29 P 4: 50
AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

JUN 29 2009

DOCKETED BY [Signature]

RR-02635B-09-0075

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80054

Date: 6/29/2009

Complaint Description: 19H Other - Pipeline/RR Safety
N/A Not Applicable

First:

Last:

Complaint By: **Eye Care**

Assoc.

Account Name: Eye Care Assoc.

Home: (000) 000-0000

Street: n/a

Work:

City: Flagstaff

CBR:

State: AZ Zip: 86001

is:

Utility Company: **Miscellaneous ACC Questions**

Division: Misc.

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

In favor of RR quiet zone *****Docket No. RR-02635B-09-0075

From: Eye Care Associates [REDACTED]
Sent: Friday, June 26, 2009 3:07 PM
To: Utilities Div - Mailbox
Subject: Quiet Zone

Please find attached my vote for the Quiet Zone.

Thank you
From: Eye Care Associates [REDACTED]
Sent: Friday, June 26, 2009 3:07 PM
To: Utilities Div - Mailbox
Subject: Quiet Zone

Please find attached my vote for the Quiet Zone.

Thank you
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Date Completed: 6/29/2009

Opinion No. 2009 - 80054

RR-02635B-09-0075

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80053

Date: 6/29/2009

Complaint Description: 19H Other - Pipeline/RR Safety
N/A Not Applicable

First:

Last:

Complaint By:

Paul

Brinkmann

Account Name:

Home: [REDACTED]

Street:

Work:

City:

Flagstaff

CBR:

State:

AZ

Zip: 86001

is:

Utility Company. **Miscellaneous ACC Questions**

Division:

Misc.

Contact Name:

Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

6/29 *****in favor of RR quiet zone*****DOCKET NO. RR-02635B-09-0075

The train horns are outrageous here in Flagstaff.

I have lived here since 1980 and they seem to be getting louder, more frequent and more obnoxious. The horns do little or nothing for safety and are simply the railroad engineers way of causing as much noise pollution as possible.

Please approve the City's request for a quiet zone to allow us to eliminate the routine horn noise.

Thanks.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Date Completed: 6/29/2009

Opinion No. 2009 - 80053

RR-02635B-09-0075

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80050

Date: 6/29/2009

Complaint Description: 19H Other - Pipeline/RR Safety
N/A Not Applicable

Complaint By: First: Barry Last: Levitan

Account Name: Home: [REDACTED]

Street: [REDACTED] Work:

City: Flagstaff CBR:

State: AZ Zip: 86001 is:

Utility Company: Miscellaneous ACC Questions

Division: Misc.

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

6/29 *****in favor of RR quiet zone*****DOCKET NO. RR-02635B-09-0075

Way past due. Will improve quality of life for many.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Date Completed: 6/29/2009

Opinion No. 2009 - 80050

RR-02635B-09-0075

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80043

Date: 6/29/2009

Complaint Description: 19H Other - Pipeline/RR Safety
N/A Not Applicable

Complaint By: First: Loretta Last: Bush

Account Name: Loretta Bush

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Flagstaff

CBR:

State: AZ Zip: 86004

is:

Utility Company: Miscellaneous ACC Questions

Division: Misc.

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

6/29 *****in favor of RR quiet zone*****

It would be nice not to have to hear the train between 11:00 PM and 5:00 AM.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Date Completed: 6/29/2009

Opinion No. 2009 - 80043

RR-02635B-04-0075

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80044

Date: 6/29/2009

Complaint Description: 19H Other - Pipeline/RR Safety
N/A Not Applicable

Complaint By: First: Last:
Tim Kinney

Account Name: Tim Kinney

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Flagstaff

CBR:

State: AZ Zip: 86001

is:

Utility Company: Miscellaneous ACC Questions

Division: Misc.

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

6/29 *****in favor of RR quiet zone*****
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Date Completed: 6/29/2009

Opinion No. 2009 - 80044

RR-02635B-09-0075

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80049

Date: 6/29/2009

Complaint Description: 19H Other - Pipeline/RR Safety
08E Rate Cases Items - In Favor

First:

Last:

Complaint By: Diane

Tkatchov

Account Name: Diane Tkatchov

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Flagstaff

CBR:

State: AZ Zip: 86001

is:

Utility Company: Miscellaneous ACC Questions

Division: Misc.

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

6/29 *****in favor of RR quiet zone*****BNSF Docket No. RR-02635B-09-0075

WOULD LIKE TO SEE THE TRAIN HORNS IN FLAGSTAFF EITHER ELIMINATED OR SUBSTANTIALLY REDUCED FOR THE WELL BEING OF ALL INVOLVED.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Date Completed: 6/29/2009

Opinion No. 2009 - 80049

RR-12635B-09-0075

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80056

Date: 6/29/2009

Complaint Description: 19H Other - Pipeline/RR Safety
N/A Not Applicable

First:

Last:

Complaint By: **Monika**

Leuenberger

Account Name: Monika Leuenberger

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Flagstaff

CBR:

State: AZ Zip: 86001

is:

Utility Company: **Miscellaneous ACC Questions**

Division: Misc.

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

In favor of RR quiet zone *****Docket No. RR-02635B-09-0075

this is vitally important for our community

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Date Completed: 6/29/2009

Opinion No. 2009 - 80056

RR-02635B-09-0075

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80057

Date: 6/29/2009

Complaint Description: 19H Other - Pipeline/RR Safety
N/A Not Applicable

Complaint By: First: Richard Last: Svendsen

Account Name:

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Flagstaff

CBR:

State: AZ Zip: 86001

is:

Utility Company: Miscellaneous ACC Questions

Division: Misc.

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

In favor of RR quiet zone *****Docket No. RR-02635B-09-0075

I urge you to rule in favor of silencing the train horns here in Flagstaff. As a business owner of a Bed and Breakfast - we get weekly complaints from guests that stay with us. They complain that they are NOT getting a good nights sleep as the train horns are blown all night long. on NUMEROUS occasions, we have had to REFUND monies to past guests that complain. You must realize that these same folks are going back to their hometowns (ALL over the world) and telling folks to NOT stay in Flagstaff. The economic impact is significant, not just to our bed and breakfast, but to the town of Flagstaff with the lost tax revenues. After 5 years in business I know for certain that we have lost repeat business and referral business due to the train horns blowing as loud as they do. Let alone the monies refunded to guests for a lack of sleep. I again, urge you to approve the City of Flagstaff Quiet Zone Plan.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Date Completed: 6/29/2009

Opinion No. 2009 - 80057

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

[REDACTED]

[REDACTED]